



People First
-Total Solutions
Effective People, Better Organisations, Stronger Society

GROUP DISCUSSION NOTES

JUNE 2010 ADVANCED SESSION

These notes are from the group work at a recent [People First -Total Solutions](#) workshop.

Change

1. Evaluation: Output and Impact
2. Technology: Email, Social Media, Smart Phones
→ Communication with volunteers
3. Risk Management: Background checks, liability issues
4. Dissolving of National & Local association
5. Volunteer demographics
6. Time commitments
7. Mentoring, Leadership, turn-over
→ Volunteer management legacy
8. Service culture: Service learning to corporations
9. Corporate volunteering / management
10. Focus on generational change
11. Reliance on volunteers (poor economy)
12. Skills-based volunteering / pro bono work
13. Volunteer recruitment
14. Issue-focused volunteering (Programs)

Fearless

1. Proactive creation of systems
2. The ability to create and maintain dialogue
3. Respect for the field of volunteer management

1. Resource allocation
2. Volunteer management representation in Executive leadership
3. Having in-services for staff s that they understand the importance of volunteer Management

Government

Education

Scholarships / Loan forgives

Administrational position
Censure

Mission

Based Volunteer management
Organization of volunteering
Report of outcomes
Personal touch

Organizational

Integration of the volunteer program
Human resources work side by side
Volunteer \$ = cost of program budgeting

1. Complimentary partnerships between Corporations and Non-Profits
2. Use Technology to provide more immediate placement with volunteer opportunities
3. Advocating for the profession of volunteer management

